

AGENDA

- 9:00 - 9:30 AM**
 - Welcome from SACHA and NACHA
 - Land Acknowledgement
- 9:30 - 10:30 AM**
 - Keynote address delivered by a representative from the Alberta division of the Ukrainian Canadian Congress (UCC)
- 10:40 AM - 12 PM**
 - Business Meeting
- 12:00 - 1:00 PM**
 - Lunch Break
- 1:00 - 4:15 PM**
 - Workshops



1. ADULT BULLYING AND HARASSMENT, WHAT IS IT AND WHAT TO DO ABOUT IT | 1 - 4 PM

Facilitated by Linda Crockett & Anneke Baker

Presented by the Canadian Institute of Workplace Bullying, this workshop will provide an overview of the definitions, legislation, signs, risks, prevalence, and solutions for all parties. You will leave this session with valuable knowledge, resources, and a few tools for this growing epidemic experienced in all professions, industries, and communities including housing co-ops. You will learn:

- What is and what is not bullying
- What you can do about it
- What psychological health and injuries are
- Hazards and warning signs and how to address them

This workshop will focus on the trauma-informed steps for prevention, intervention, and restore and/or repair options, which are essential to stop bullying.

2A. WHOSE JOB IS IT ANYWAY? | 1 - 2:30 PM

Facilitated by Cathy Volans

Learn all about your roles (as a member or a board member) and stay in your lane. How do members of housing co-ops understand who does what, why and when? Even in co-ops where people can wear many hats, it is possible for roles to be clear and understood. Knowing your role will help minimize conflict and confusion in your co-op. This workshop will provide a clear description of the different roles, who does them and why. Learn what can happen when these roles are confused and how to avoid this.

2B. MY NEIGHBOUR WON'T PLAY BY THE RULES | 2:45 - 4:15 PM

Facilitated by Denise McGahan & Dawn Richardson

In this workshop we will look at the issue of neighbour-to-neighbour conflict in a housing co-op and discuss the responsibility of the board and members in resolving it. Whether you are a director or a member in your co-op, this workshop will have something for you. Let's get together and discuss strategies for ensuring a healthy co-op community!

MEET THE FACILITATORS



ANNEKE BAKER
MSW, RSW Trainer,
Co-Facilitator, and
Workplace Coach

Ms. Anneke Baker is a certified trainer for the Canadian Institute of Workplace Bullying and Harassment. Anneke has direct work experience assisting leaders, HR, unions, and staff dealing with cases of bullying, harassment, discrimination, racism and more. Anneke is also the owner and operator of ABK Integral Resources Inc., providing consultation and a variety of training topics for employers and employees (individual or groups) from all professions and industries in Medicine Hat, Brooks, and Southern Alberta. Anneke holds a Master of Social Work with a specialization in Leadership in Human Services. She has worked in the community in a variety of capacities, has a lengthy background in case management, crisis management, assessment, addictions, mental health, and adult education, collaborating with interdisciplinary teams.



LINDA CROCKETT
MSW, RSW, SEP,
CCPA Consultant,
Trainer, Therapist & Coach

Linda has been a professional social worker for 34 years and the founder of Canadian Institute of Workplace Bullying and Harassment (CIWPB). As a witness and target of Workplace Harassment and Bullying (including mobbing) in her own profession, the last 11 years of her career have been dedicated to development of the first, full-service bullying and Harassment resource center for all Canadians. Linda's award-winning services include a variety of training packages. Today as an International Speaker on this topic, Specialized Trauma Therapist, Consultant, Advocate, Investigator, and Coach, Linda provides a holistic perspective focusing on education, intervention, prevention, and restorative / recovery options for employers and employees. This training is trauma informed, in-depth, and provides a full perspective of each human being's experience.



CATHY VOLANS
Co-ordinator of Co-op and
Planning Services, Atlantic,
CHF Canada

Cathy is the Coordinator, Co-op and Planning Services, Atlantic for CHF Canada; bringing over 15 years of experience in the non-profit and co-operative sector. She holds a Certificate in Volunteer Management from the Nova Scotia Community College and a Certificate in Financial Management from Saint Mary's University.



DAWN RICHARDSON
MSEd, Program Manager for
Co-op & Planning Services
Ontario Region, CHF Canada

Dawn is an experienced facilitator and workshop leader within the co-op housing sector. She started her career in co-op housing in 1990 and began delivering workshops in 1996. Her roles in the sector have included co-op property management, non-resident board member, as well as positions in development and member services at the Co-operative Housing Federation of Toronto. Dawn is currently a Program Manager for Co-op & Planning Services Ontario Region at CHF Canada.



DENISE MCGAHAN
Program Manager of Co-op &
Planning Services Southwest
Ontario Region, CHF Canada

Denise has been in her current position with CHF Canada for 17 years, serving housing co-ops in Southwestern Ontario. She is an accomplished workshop leader and facilitator with a background in accounting and over 35 years in the co-op housing sector. This experience has included various volunteer positions as a member of a housing co-op and a career as a housing co-op manager, workshop leader and consultant.

REGISTRATION

All attendees will be required to register for the event through an online link. Access to the internet from a laptop, desktop computer or mobile device will be required to register. In case you do not have access to the internet from your home, here are some alternative options:

- The office at your co-operative
- Any Calgary Public Library location
- Through a friend, neighbour or relative

THE REGISTRATION LINK WILL BE LIVE ON JULY 18, 2022 AND POSTED TO SACHA'S WEBSITE AND FACEBOOK PAGE.

Members of housing co-ops who wish to attend should apply to their Board of Directors for funding. The registration fee will cover the cost of the full day, including workshops.

- Members of SACHA (per person) \$75 + GST
- Members of SACHA who are 35 and under (per person) \$37.50 + GST
- Non-SACHA members (per person) \$100 + GST

PLEASE NOTE

- The 2022 Goldeye Conference is taking place virtually on Zoom.
- Registration deadline is Thursday, September 15, 2022.
- Fees are not refundable unless the event is cancelled by SACHA due to insufficient registrations. If a person cannot attend, their co-op should find someone else to attend in their place. Please contact SACHA's office with any questions.

**SUPPORT
UKRAINE**

FUNDRAISING CHALLENGE TO SUPPORT UKRAINE

From now until August 31st, SACHA challenges your housing co-op to raise funds to support the people of Ukraine through a method of your choice. Will your co-op rise to the challenge?

HOW YOUR HOUSING CO-OP CAN GET INVOLVED

1. Choose which Ukraine relief charity your co-op will raise funds for.
2. Decide how your co-op will raise the funds (what this looks like is up to your co-op).
3. Fill out this online form to register for the challenge: <https://forms.gle/48Dzfo2EjJKCZwc6A>
4. Raise the funds and send SACHA an email to share the amount your co-op raised by August 31, 2022.
5. Donate the funds to the Ukraine relief charity of your co-op's choosing.

RESULTS WILL BE SHARED AT THE 2022 GOLDEYE CONFERENCE

All fundraising results will be shared during the business meeting at the Goldeye Conference. The housing co-op that raises the most money will also be recognized at this time. All co-ops wishing to participate in the challenge must register by filling out [the online form](#) by August 15th, 2022. Please contact SACHA with any questions.

#supportukraine



2022 VIRTUAL GOLDEYE CONFERENCE

ONLINE - Saturday, September 17, 2022



Co-operative Housing
Federation of Canada

Fédération de l'habitation
coopérative du Canada



Co-operative
enterprises build
a better world

